



# Certificate

for

**Company for communication services  
one.Vip DOO Skopje**

ul. Filip Vtori Makedonski 3, DC Soravia 8th floor,  
1000 Skopje, Republic of Macedonia

Scope of application:

IT Service Management System supporting the delivery  
of IT services to external and internal customers  
according to the Service Catalogue



The validity of the CIS certificate will be maintained by annual  
surveillance audits and one recertification audit after three years.

This CIS Certificate confirms the application and further  
development of an effective

## INFORMATION TECHNOLOGY - SERVICE MANAGEMENT SYSTEM

complying with the requirements of standard

**ISO 20000-1:2011**

Registration No.: SMS-00047/0

Date of initial issue: 10.7.2013

Valid until: 31.10.2019

Vienna, 22.11.2016

CIS – Certification & Information Security Services GmbH

Erich Scheiber  
General Manager

